## RFP #2283 "Individualized Mobile Programs of an Assertive Community Treatment (IMPACT)

## Questions and Department of Social Services Responses

- 1. I have the following question. For IMPACT Services, do we have to offer IMPACT Services to all clients in our catchment area or can we specific a particular county or counties?
  - A. Services do not have to be in the entire catchment area. The proposal should identify the specific areas or county the IMPACT services will be available.
- 2. Would the 24 hour crisis mean a hotline and\or would we need facilities across that region that could intake the individual? (Generally this would be the local ER who would then seek a bed in the appropriate facility for the diagnosis or recommend an outpatient approach.)
  - A. It will be up to the provider to describe in the proposal how they will meet the ARSD 46:20:32:03(2).
- 3. Is any of this workers compensation and would we need to follow ODG or another WC type guideline? (Note: If not then case management and liaisoning are not an issue. If our scope/responsibility would include areas such as the expert medical oversight, then we could tell a very compelling story...)
  - A. The clients involved in IMPACT services would need to meet the criteria as outlined in ARSD 46:20:32:02 and approved by the Division of Behavioral Health. The services provided would need to meet the requirements in ARSD 46:20:32.
- 4. Are you able to provide an approximate award value? This may be difficult to answer based on the fact that one or two providers may be selected; perhaps it can be answered by region.
  - A. The award value will vary depending on the number of clients served. Proposals should outline in the budget the costs associated with proposed services.
- 5. Would you know the approximate number of clients or patients a provider may have?
  - A. The Northeast region (Behavioral Health Region 5) was projected to serve approximately 60 individuals; the Central (Behavioral Health Region 2) was projected to serve approximately 42 individuals.
- 6. Do you have a desired practitioner level? I.e. do you need counselors, psychiatrists, psychologists, etc.?
  - A. The requirements are listed in ARSD 46:20:25 and ARSD 46:20:32:04. In addition provider needs to have the appropriate staffing to meet the required services as outlined in 46:20:32.

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- 7. Do you know how many practitioners are needed?
  - A. That would be determined by the provider.
- 8. Does a respondent to the RFP need to be a "Community Mental Health Center"?
  - A. Yes, the provider would need to be a community mental health center.
- 9. What is the definition of "community mental health provider" as stated in 1.1 first paragraph of the RFP?
  - A. A Community Mental Health Center is accredited by the Division of Behavioral Health and meets the requirements as outlined in 46:20:21.